

Procedure for release of Movable/Immovable Property Documents on Repayment/ Settlement of Loans



IFL HOUSING FINANCE LIMITED
{REGISTERED WITH NATIONAL HOUSING BANK (NHB)}



IFL HOUSING FINANCE LIMITED

Procedure for release of Movable/Immovable Property Documents on Repayment/ Settlement of Loans

- i. IFL Housing Finance Limited ("Company") will release all the original movable/immovable property documents registered with any registry within a period of 30 days upon receipt of the full repayment or settlement of the loan account.
- ii. The Borrower may collect the original movable/immovable property documents either from the branch where the loan account was serviced or any other office of the company where the documents are available, as per his/her preference.
- iii. In case of demise of the joint borrowers, other co-applicants may collect the original property documents by producing the death certificate of the borrower and KYC documents of all the co-applicants.
- iv. In case of demise of sole borrower, his/her legal representative may collect the original property documents by producing the Survivor Membership Certificate (SMC) of the borrower and KYC documents of the legal representative.

In case the borrower has any queries, concerns or requires any assistance, he/she may reach out to our customer support team at our central customer service helpline no. 8595010101 during normal working hours and may send an e-mail to grievance@iflhousingfinance.com or write to us at:

**Ms. Rekha Behl,
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